

## Product Update - Technical Note

### Disinfection recommendation for Advantech-DLoG products

#### Applies to product groups:

- DLT-V72 series facelift and not facelift
  - DLT-V83 series facelift and not facelift
  - DLT-V6210 / DLT-V4108
  - UTC-2xx series, UTC-3xx series , UTC-5xx series, UTC-7xx series
  - TREK series
  - AIM series
  - PWS
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#### Overview

Due to the current pandemic with the COVID 19 virus, we receive many requests for cleaning our terminals.

The following message provides information on how this task can be performed safely and without damaging the terminals.

#### Disinfection

For disinfection of terminal/display surfaces, Advantech Service IoT recommends using the following solution:

- Isopropyl alcohol (min. 70% solution)

Chlorine containing agents are not recommended, as they could cause clouding on the display.

Use a clean paper towel moistened with the above solution to clean and disinfect the exterior surfaces.

Do not spray directly onto the surfaces!

This is recommended by the CDC (Centers for Disease Control and Prevention) as an effective disinfectant solution.

For more information please contact Advantech Service-IoT GmbH directly!

[Contact@advantech.de](mailto:Contact@advantech.de) - [www.advantech-service-iot.eu](http://www.advantech-service-iot.eu)

For general information on disinfection, please visit the following website:

<https://www.cdc.gov/coronavirus/2019-ncov/community/home/cleaning-disinfection.html>.